Find Helpful Manuals and Guides on the Truli for Health Website

You can easily find helpful manuals and guides on the Truli for Health (Truli) provider web page at truliforhealth.com/providers and scroll down to **Manuals and Guides**. Below is an overview of the information you will find.

Truli for Health Provider Manual

The provider manual is your go-to manual. It includes important information about Truli claims and billing guidelines, quality performance measures and programs, including behavioral health, pharmacy guidelines and processes. It also details how to submit referrals, authorizations and specialist notifications.

Because Truli members do not need their PCP to refer them to a specialist, all specialists must submit notifications in Availity®[1]. Please refer to the provider manual to learn more about the specialist notification process. You can find the Truli provider manual in Availity at availity.com. Log in and select **Truli for Health** under **Payer Spaces**, then select **Resources** and scroll down to find **Truli for Health Provider Manual.** For a faster route, you can find the manual at truliforhealth.com/providers, scroll down to **Manuals and Guides** and select **Truli for Health Provider Manual.**

Truli Medication Guides

Truli offers three different drug list options to members, Truli Rx Choice, Truli Rx Flex and Truli Rx Basic. These medication guides have information about Truli's preferred retail pharmacies, covered drugs and links to our Truli for Me Drug List. You will also find links to important forms related to members drug coverage.

Medical Policies (Medical Coverage Guidelines)

Because Truli is an affiliate of Florida Blue, Truli utilizes Florida Blue's Medical Coverage Guidelines (MCGs). In the MCGs, you will find guidelines for allergy testing, durable medical equipment, sleep testing, certain drug therapies, oncology medications and much more. You will also find a list of non-covered services.

Truli for Health Companion Guides

To comply with the Health Insurance Portability and Accountability Act (HIPAA), we have companion guides that address standards for the electronic data interchange (EDI). Please refer to the Truli for Health Companion Guides for details on submitting professional and institutional electronic claim transactions.

Questions?

For questions about eligibility and benefits, please visit Availity at availity.com. For other inquires and/or general information, please call the Provider Contact Center at 833-238-8144.